

TECHNICAL BULLETIN



MODEL/DERIVATIVE:
Range Rover
Discovery Series II

Bulletin N°: 0036
CDS. ref: L8683bu
Issue: 1
Date: 11.07.01

AFFECTED RANGE:
All derivatives

PROBLEM:
POOR RECEPTION OF RADIO SIGNALS

The customer complains of poor radio reception, Medium Wave in particular.

CAUSE:
The application of glass tinting film to the windows of the vehicle.

As a result of market trends many Dealers are responding to customer demand and offering a glass tinting service. This process is usually carried out by a specialist contractor.

It is known that some 'after market' tinting films have a metallic content which has an adverse effect on the performance of the radio antennae printed onto the glass.

NOTE: The fitment of *ANY* antennae in close proximity to the antennae printed onto the glass, can severely degrade radio reception, (this includes glass mounted mobile telephone antennae).

ACTION:
Whenever offering a glass tinting service to customers, it is essential to first establish the properties of the products the specialist contractor will use.

- A number of the tinting films which are in use have a metallic content and are **NOT** suitable for use on vehicles which have a radio antennae printed onto the glass.
- Reports of poor radio reception on Range Rover and Discovery II vehicles have been attributed to the use of these films.
- Where a radio reception problem is confirmed to have originated from the application of glass tinting film, it is recommended that the specialist company which applied the film is contacted to remove it.

PARTS INFORMATION:
Not applicable

WARRANTY CLAIMS:
Normal Warranty Policy and Procedures apply.