



RAVE

RAVE has been the primary vehicle for the distribution of Land Rover Technical Information to the franchise dealership network. Since the introduction of the CD based solution, technology and legislation have moved on. RAVE no longer meets the demanding requirements of the automotive service industry and so it is being replaced by an online technical information system known as the Global Technical Reference (GTR).

Global Technical Reference (GTR)

Overview

GTR provides access to Land Rover technical information using Internet technology. It provides a number of advantages over RAVE, including;-

- Improve availability – 'round the clock' access, using any standard Internet technology.
- Reduce 'time to market' for important information; such as product fix details – hence improving Land Rover repairers ability to 'Fix-it-right-first-time'.
- Reduce the cost and complexity of distribution – CD distribution will be phased out in most markets during 2004.
- Adhere to new European and North American legislation requiring Technical Information to be made public.

Content

GTR includes the following information for Land Rover models dating back to 1995;

- Workshop Manuals
- Electrical Reference Library
- Circuit Diagrams
- Technical Bulletins
- Service Actions
- Recall Actions
- Body and Paint Repair Manuals

As GTR is developed over the coming months, additional material will be added.



Requirements

The following minimum hardware and software requirements must be met in order to take advantage of the information available in GTR;

Hardware

- PC capable of running Internet Explorer 5.5
- VGA screen running at 800x600 resolution
- Extranet connection for Land Rover Dealers
- Internet connection for Public users

Software

- Modern web browser (Internet Explorer version 5.5 or Netscape 6.2) supporting HTML version 4.0 and HTTPS
- The browser must have Cookies and Javascript enabled
- Acrobat Reader version 4 or later
- HTML mail client to receive and display registration and confirmation emails.

Dealership Access

Land Rover Dealerships can access GTR from a PC with Extranet connection by entering the URL <https://hub.franchise.landrover.com> and selecting GTR from the Extranet menu.

The user will require a valid DSL identity to view the information. DSL identities can be obtained by contacting your local DSL administrator.

Public Access

Anyone with access to the Internet can view GTR by entering the URL <http://www.landrovertchinfo.com> .

Please note that in order to view information on the Internet, the user will need to register with the site and purchase a subscription to the information that they require. Registration and subscriptions are carried out online at the same URL. In order to comply with legislation, subscriptions applied to users of the Internet site are the same as those applied to Authorised Repairers.