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BrightSign HD600 v1.1.28 Installation Instructions

Updating your BrightSign HD600 Software

1. Download the update.zip file
2. Unzip it and copy update.rok to the root of your CompactFlash card using your PC and a card reader
3. Insert the CF card into the Brightsign
4. Apply Power to the Brightsign

Troubleshooting Upgrades that don't upgrade

Please ensure that the front panel LED's blink during the upgrade process. In particular:

1. The lights on the front step quickly up to the control light.
2. After a brief stop on control, it steps to the USB light and rests there about half a minute.
3. It then steps to the Ethernet light and rests (flashing) for about half a minute.
4. The lights then step quickly up through the video indicators and stops on 1024/768(VGA).
5. The update is complete.

If you don't see step three (blink led for about half a minute), the upgrade did not succeed. The most likely reason for this is that the "safe boot" mode firmware on your unit does not support the CF flash card you are using.

If you experience this problem (auto update.rok method not working), you have these options:

- Try a couple different brands of CF cards; you should be able to find one that works. For example, SanDisk, Patriot, Lexar, and Transcend to name a few.
- Using a null modem cable and the Shell (see the BrightSign User Guide under "Shell") you can use the "update" shell command to perform an upgrade.

If you have any questions, please contact technical support at www.rokulabs.com/support_bs_contact_form.php.