8924C-02

HP 8924C CDMA Mobile Station Test Set

Serial Numbers:
   0000A00000 / 9999Z99999

Y2K update information.
Product requires Firmware update revision A.06.15 or greater.

To Be Performed By:
Customer

Parts Required:
HP P/N   Description   Quantity
For Instruments with current Firmware Revisions A.02.17 through
A.02.37
HP 8924CRT option R14   Digital Cell Site Hardware Kit 1
(Contains 2 digital Cell Site Boards)
HP 8924CRT option R58   HP 8924C Firmware Upgrade Kit   1

For Instruments with current Firmware Revisions A.04.01 through
A.05.30
HP 8924CRT option R58   HP 8924C Firmware Upgrade Kit   1

January 1, 1997 Serial Number:
US36500825

Situation:
Firmware revisions A.02.17 through A.05.30 are Y2K compliant for
manual operation but may not be fully compliant for remote
operation if running a software program using the Basic
Programming command "TIMEDATE". Dates reported using the Basic
Program command "TIMEDATE", will be inconsistent with dates
appearing in the instrument's "CONFIG" screen "Date" field. In
addition, "TIMEDATE" cannot report any date greater than
31 December 1999.
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Firmware revisions A.06.15 and above are fully Y2K compliant for
manual and remote operation. The "TIMEDATE" function has been
corrected to report any date set between 1 January, 1994 and
31 December, 2093 and will match the "CONFIG" screen "Date"
and "Time" settings.

Solution / Action:
A firmware upgrade is not required if:
The HP 8924C is being used manually (i.e. not being controlled by a
software program)

A firmware upgrade is not required if:
The HP 8924C is being controlled by a software program, which does
not use the "TIMEDATE" Basic Programming command. If the HP 8924C
is required to report the Date while running a software program,
the Basic Programming command of "CONF:DATE?" Can be used instead
of the "TIMEDATE" command. The "CONF:DATE?" Command will return a
date formatted as MM/DD/YY.

A firmware upgrade is required if:
The HP 8924C is being controlled by a software program, is required
to work with the "TIMEDATE" command, and currently has a firmware
revision of A.02.17 through A.05.30.

Hewlett Packard's Y2K Product Support Policy will cover under
warranty, all 8924Cs shipped after January 1, 1997, and all HP
8924Cs currently covered by Extended Warranties or Support
Contracts. HP 8924Cs shipped after January 1, 1997 begin with
Serial Number US36500825(except refurbished units). To determine
the original ship date of new or refurbished units, contact

Hewlett Packard's Customer Support Center (1-800-452-4844).

Date: 31 August 1998


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*                                                             *
*              MODIFICATION RECOMMENDED                       *
*              ------------------------                       *
*                                                             *
*          STANDARDS: LABOR HOURS ____.5hr ____               *
*    ACTION CATEGORY: ON SPECIFIED FAILURE X    IMMEDIATELY __ *
*                     AGREEABLE TIME __                       *
*  LOCATION CATEGORY: CUSTOMER INSTALLABLE X      ON-SITE __  *
*                     HP LOCATION __                         *
*       AVAILABILITY: PRODUCT'S SUPPORT LIFE                 *
*  SERVICE INVENTORY: RETURN __      SCRAP _X_     SEE TEXT __ *
*        USED PARTS: RETURN __      SCRAP _X_     SEE TEXT __ *
* HP RESPONSIBLE UNTIL: 1 September 2000                     *
*      AUTHOR/ENTITY: __JRR / 1000 _____ *
*    ADDITIONAL INFO: _____ *
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HP's laboratory test environment, it is the customer's responsibility
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